Using DomainKeys Identified Mail (DKIM) with MDaemon

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Abstract

DomainKeys Identified Mail (DKIM) is an open protocol for protecting email users against email address identity theft and email message content tampering. It does this by providing positive identification of the signer's identity along with an encrypted "hash" of the message content. Alt-N has taken a leadership position in the development and deployment of DKIM. MDaemon supports DKIM as well as Sender Policy Framework (SPF) and DomainKeys classic (DK).

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Email Security Problems and Solutions

Email Risks

Email is by far the most common service used on computer networks—local, wide-area and Internet. It provides easy, quick, low-cost and reliable communications for personal, educational and business purposes.

Because of its openness, simplicity, and worldwide deployment, email is also easily and often abused. Unsavory individuals, groups and businesses misuse email to deceive, steal, and destroy through:

- **Spoofing** the unauthorized use of an email address or domain.
- Spam the sending of unsolicited/unwanted email.
- Viruses/Trojans content designed to harm or provide unauthorized information and/or access to a computer system.
- **Phishing** the attempt to steal sensitive information—IDs, passwords, credit card numbers—through email and the web using spoofing.

Email address spoofing is a fundamental risk to legitimate email users. Using false addresses enables the spread of other types of risks. The developers of spam, viruses and phishing schemes largely depend upon their ability to easily falsify senders' addresses.

Email User Confidence

For email to continue to be beneficial, the impact of email risks must be reduced and, hopefully, eliminated. Message senders must have confidence that no one is spoofing their email addresses and that each message they send arrives unaltered. At the same time, recipients must be assured that each email is from the claimed sender and that the received messages are the same as the ones sent. Stated another way, beyond ease-of-use, speed and low cost, the requirements of email users are:

- Assurance of sender identities.
- Protection against message tampering.

While a third need—message encryption—has application for high-security email, for most users, content ciphering is an overly complex waste of time and resources. Filling the primary needs of email users requires authentication for both senders and content.

Note: Assuring the identity of a sender does not tell you much about the reputation of that sender. While identity assurance alone is not enough for complete security, it does provide a

basis for establishing reputations. Without an assurance of who is sending you a message it is impossible to gauge the reputation of that sender.

Authentication Methods for Individuals

Authentication technology is nothing new to email, but its application has largely been limited to individuals requiring security in most, if not all, messages. Such security measures are usually deployed on personal email clients—not on email servers—and require the active participation of both senders and recipients. With PGP and similar ciphering technologies, for example, senders use private keys to encrypt or sign messages or do both. Recipients validate the sender and the message content by using the counterpart public keys, available from the sender or from a public key server. All signing and validation is done on the client machines, and requires periodic updating of the private keys for senders and the public keys for recipients. Sometimes, third-party certificate authorities are also involved for creating and authenticating the key certificates. These approaches can be tedious to maintain.

For the typical email domain, authentication methods are more quickly and easily deployed at the mail server level, using the domain name server infrastructure for accessing the public keys.

Authentication Methods for Email Servers

Email authentication can be broadly divided into two camps:

- *path authentication* techniques—such as SPF and Sender-ID—which verify that a message is being sent from a source authorized to do so.
- *cryptographic authentication* techniques—such as DomainKeys and IIM—which verify the actual message itself, not just it's delivery path, by inserting a digital signature created using a key known only to the message signer.

In the cryptographic authentication space, although the details differ, sometimes drastically, the basic approach is similar:

- The sending entity establishes a private key they never share and a public key which they publish either in a domain name server record or some other public access facility.
- Before sending an email, the sending entity calculates and adds a message header containing a digital signature or "fingerprint" of the message using their private key.
- Upon receiving a message, the receiving server validates the signature using the sending entities' public key which it retrieves from the domain name server or other public facility.

• Based upon whether the signature verifies, fails to verify, or is missing completely, the recipient server can apply appropriate local policy to the message.

In cooperation, multiple organizations have joined together and taken the first steps toward industry-wide standardization of cryptographic authentication. The product of this join effort is called DomainKeys Identified Mail (DKIM).

DomainKeys Identified Mail

DKIM Background

DomainKeys Identified Mail (DKIM) combines the primary functions of two authenticating technologies—DomainKeys (DK) by Yahoo! and Identified Internet Mail (IIM) by Cisco Systems. The effort to create DKIM has brought together these two organizations, plus other participants such as Alt-N Technologies, America Online, Brandenburg Internetworking, EarthLink, IBM, Microsoft, PGP Corporation, Sendmail, StrongMail Systems, Tumbleweed and VeriSign.

DKIM has been designed for quick, easy and low-cost implementation. It has these basic features:

- Message signatures are placed in message headers to avoid the confusion often created when signatures are part of the body text.
- Email server operators can create their own public/private key pairs, providing independence from the cost of third-party trusted certificate authorities creating the key pairs.
- Transparency to and compatibility with the existing email infrastructure
- No new infrastructure requirements.
- Server implementation to reduce deployment time. No changes required of clients.
- Incremental deployment.

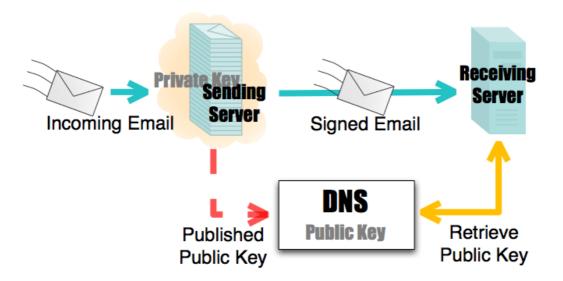
DKIM Technology

DKIM is an open protocol for assisting in the detection of forged email messages and email content tampering. It does this by providing positive identification of the signer's identity and securing an encrypted "hash" of the message content.

An important feature of DKIM is its compatibility with the existing DomainKeys infrastructure. DKIM utilizes existing DomainKeys key records allowing it to leverage the existing and already widely installed base of DomainKeys users and software. This includes

users of Yahoo! Mail, Earthlink, Google's GMail, and the users of MDaemon 8 which has included DomainKeys support for some time.

DKIM uses public key/private key technology to sign and authenticate messages. A private key resides in a protected but internally accessible part of the signer's network. The corresponding public key is stored in the signer's domain name server or other publicly accessible facility. The use of "selectors" allows each domain to have multiple key pairs. Selectors are labels for enabling multiple private/public key pairs within one domain. Selectors might identify different servers within a domain or different secondary domains within a server, for example.



Selector names can be almost any combination of letters and numbers, such as london, chicago986 and 2005_acc in these examples of DKIM selectors:

london._domainkey.poboxes.shacknet.nu

chicago986._domainkey.poboxes.shacknet.nu

2005_acc._domainkey.poboxes.shacknet.nu

To configure and use DKIM:

- 1. The system administrator creates a private/public key pair for the server and publishes the public key in the domain's domain name server.
- 2. Using the private key, the sending server creates a signature for each outgoing message. The resulting signature data is stored in a "DKIM-Signature" header within the message.
- 3. The receiving server obtains the signature from the "DKIM-Signature" header and verifies it using the signer's public key.

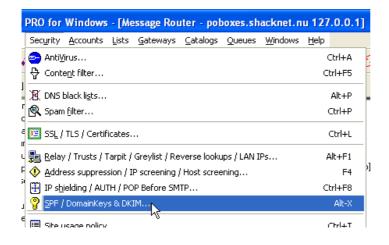
Authentication success occurs if the message signature "verifies," meaning it is successfully tested against unaltered message content using the public key from the signing domain. Authentication failure occurs when a signature does not verify or when a signature is missing from a message claiming to be from a domain which always signs messages. When either occurs, the receiving server has an additional basis upon which to apply local policy.

Using DKIM with MDaemon

MDaemon supports DomainKeys Identified Mail (DKIM), plus DomainKeys for backward compatibility.

DKIM Access

Access to DKIM setup is through the SPF / DomainKeys & DKIM command in the Security menu.



Cryptographic Signing Tab

The Cryptographic Signing tab contains options for setting up outgoing message signatures.

SPF, DK	, and DKIM 🔹 🥐 🔀
	Policy Framework Cryptographic Signing Cryptographic Verification raphic signing Cryptographic authentication techniques are designed to protect the identity of the signer as well as the message content. ✓ Sign outgoing messages with DomainKeys (DK) ✓ Sign outgoing messages with DomainKeys Identified Mail (DKIM) ✓ sign mailing list messages Default selector poboxes.shacknet.nu ✓ To create a new selector just start typing into the 'Default selector' control. Public and private keys have not yet been created for this selector.
	Create new public and private keys
	Click here to create a private and public key pair for this selector. The public key becomes part of the DK/DKIM DNS record for this selector and is used by others to verify the authenticity of messages proporting to be from your domain. The private key is a secret and must never be shown or shared.
	Define which messages are eligible for signing
	Messages must be eligible for signing before they are actually signed. Click here to define which messages you want signed.
	OK Cancel Apply

These settings determine if you are using DomainKeys or DomainKeys Identified Mail or both. Signing can optionally apply to mailing lists. If messages to mailing lists are included in the DKIM processing, MDaemon signs each outgoing message to each list member.

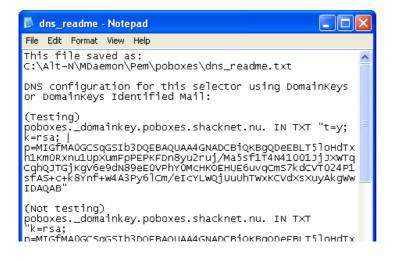
Creating Public/Private Keys

Using DKIM requires creating at least one public/private key pair.

Default selector poboxes To create a new selector just start typing into the 'Default selector' control. Public and private keys have not yet been created for this selector.	To create a new selector just start typing into the 'Default selector' control. Public and private keys have not yet been created for this selector.		list messages		
To create a new selector just start typing into the 'Default selector' control. Public and private keys have not yet been created for this selector.	Public and private keys have not yet been created for this selector.	Default selector	poboxes	-	
Public and private keys have not yet been created for this selector.		To create a new s	elector just start typir	ng into the 'Default selector	' control.
		Public and private	keys have not yet b	een created for this selecto)f.
Create new public and private keys				P3	

Creating public/private key pairs with MDaemon involves entering a selector name and pressing the button named "Create new public and private keys". MDaemon automatically generates a default selector called "MDaemon" and creates a public/private key for use with this selector.

Creating a selector and associated key pair displays example information to enter into the DNS record for your domain.



Specify Signing Addresses

MDaemon signs messages based on their source or designation addresses.

shown or shared.	
	ssages are eligible for signing igning before they are actually signed. sages you want signed.
	OK Cancel Apply

Specifying which messages to sign involves pressing the "Define which messages are eligible for signing" button. Doing so opens a file which allows you to enter the addresses.

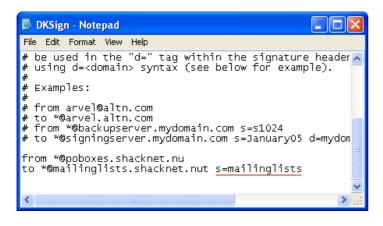
🗈 DKSign - Notepad	×
File Edit Format View Help	
⊭ DomainKeys/DKIM Signing #	^
# This file is used to specify all the addresses that # for signing. Messages must be either from or to or # a message to be signed. ? and * wildcards are allow #	
<pre># An optional selector can be specified on each line # be used for signing messages which match that line. # using s=<selector> syntax (see below for example). #</selector></pre>	
# An optional signing domain can be specified on each # be used in the "d=" tag within the signature header # using d= <domain> syntax (see below for example). #</domain>	
# Examples: #	
* # from arvel@altn.com # to *@arvel.altn.com # from *@backupserver.mydomain.com s=s1024 # to *@signingserver.mydomain.com s=January05 d=mydom	
from *@poboxes.shacknet.nu	
	~

By default, MDaemon makes all messages from users of your primary domain eligible for signing.

Using DKIM Selectors

MDaemon uses the default selector to sign all messages. However, you can configure the Signing Address file or the Content Filter to have MDaemon to use different.

In the address file you can specify a selector for each address.



The Content Filter has options specifically designed for processing DKIM selectors.

Create	Rule	×
Give thi:	s rule a name	
	DKIM Catalog selector	
Define r	ew content filter rule Select Conditions For This Rule If the FROM HEADER contains If the TO HEADER contains If the SUBJECT HEADER contains If the CC HEADER contains If the REPLY-TO HEADER contains	
	Select one or more conditions that will trigger this rule into action. Select Actions For This Rule	
	Send an instant message Add to Windows event log Extract attachments to folder Change message processing priority ✔ Sign with DomainKeys selector	
	Select one or more actions that this rule will take. NOTE: Actions will be processed in sequential order and any messages dele or moved will cease all further actions from being processed. Rule Description	ted
	Apply this rule to messages in the <u>LOCAL & REMOTE</u> queue If the FROM HEADER <u>contains 'catalogs shacknet.nu'</u> then sign with DomainKeys selector <u>"catalogs"</u>	
		el

This provides flexibility in implementing DKIM within MDaemon.

Cryptographic Verification Tab

The Cryptographic Signing tab contains options for setting up message authentication.

SPF, DK,	and DKIM 🔹 🥐 🗙
Sender F	Policy Framework Cryptographic Signing Cryptographic Verification
Cryptog	raphic verification
्रम्	Cryptographic authentication techniques are designed to protect the identity of the signer as well as the message content.
y	✓ Verify signatures created using DomainKeys (DK)
	✓ Verify signatures created using DomainKeys Identified Mail (DKIM)
	When verification produces a non-testing FAIL result:
	🔽 send 550 error code 🛛 🔽 and then close the connection
	Add this to the Spam Filter score when a message has a verifiable
	Add this to the Spam Filter score when a required cryptographic 15.0 signature is missing or fails to verify:
Verifica	tion options
	Authenticated sessions are exempt from cryptographic verification
	This includes POP before SMTP and IP Shield authentication.
	Connections from Trusted IPs are exempt from cryptographic verification
	Cache verification results
	White list Cache
	OK Cancel Apply

These settings determine if you are authenticating DomainKeys or DomainKeys Identified Mail or both. These settings also determine the policies for handling messages failing the DKIM authentication tests. Options vary from doing nothing to closing the SMTP session. White lists are available for exempting specified domains from authentication.

Summary

DKIM is an emerging industry-wide proposal for authenticating email identities and message content. MDaemon offers an easy to use and complete implementation of DKIM for the Windows platform.