



SMS Gateway for MDaemon

To send and receive SMS easily, from your email client

Manage SMS messages from the email client.....	2
Who needs <i>SMS Gateway for MDaemon?</i>	3
Features.....	4
Inbound and Outbound SMS.....	4
Users Rights.....	5
Architecture	5
System Requirements	6
Pricing.....	7
Download & Purchase	7
Contacts.....	8

Manage SMS messages from the email client

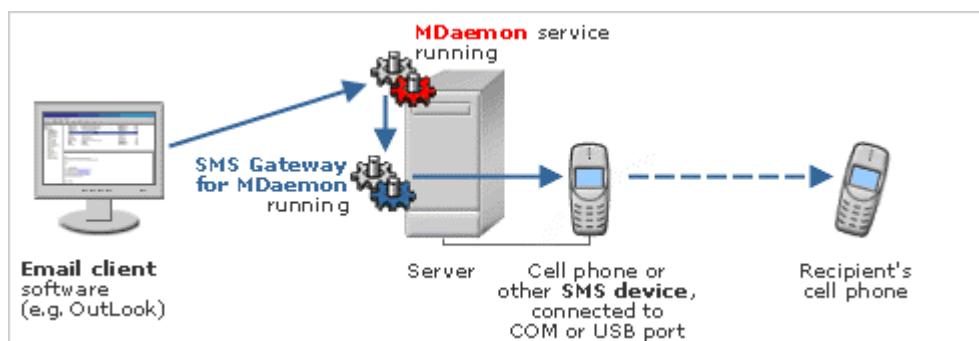
SMS Gateway for MDaemon is the solution that **fills the gap** between the two most used enterprise communication means: **email** and **mobile phones**.

SMS Gateway for MDaemon let users fully manage **SMS messages** (inbound and outbound) from their **email client**, in a fast and intuitive way.

SMS Gateway for MDaemon fills the gap between the two most used enterprise communication means: email and mobile phones

It is now possible to communicate **important** and **urgent** information to personnel who work outside the office, in a **timely** way. **Without** any further **expense**: you already have a mail server and you certainly have mobile phones supporting SMS.

Exploit what you already have, in the **best way!**



Operation process of **sending** an SMS message.

Who needs *SMS Gateway for MDaemon*?

SMS *Gateway for MDaemon* is especially **useful** for companies whose personnel work **outside the office**.

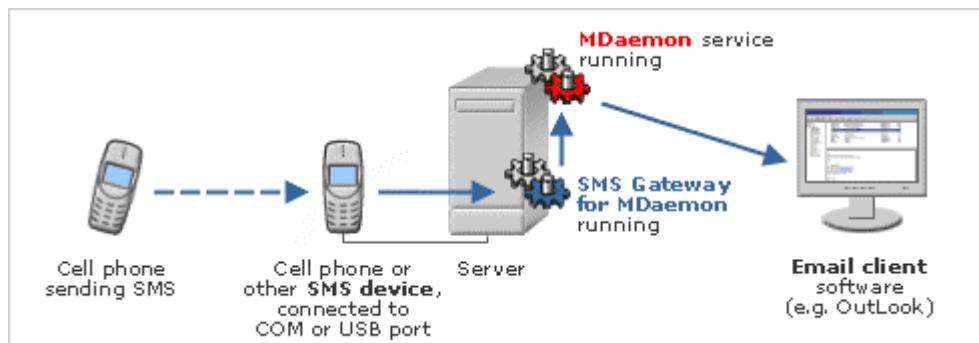
To make some examples, *SMS Gateway for MDaemon* makes it possible to communicate with:

- sales agents and sales force;
- installers and technical personnel;
- after-sales service personnel;
- consultants, lawyers, ...
- .. and every other person who's on the go.

SMS is a **pervasive** communication **means** and an incredibly **effective** kind of **instant messaging** that companies are not exploiting yet. Now they will.

SMS Gateway for MDaemon seamlessly and easily **integrates** with your **legacy** systems, enabling any application capable to **send an email** (ERP, SCM, CRM, monitoring) to **communicate via SMS**.

In a snap of finger you'll be able to send an SMS with the **total sales** of a day, a product going **out of stock**, a **reminder** to visit a customer or any **alerting** messages.



Operation process of **receiving** an SMS message.

Furthermore *MS Gateway for MDaemon*:

- is a plug-in for *MDaemon Server* (both Standard and Pro);
- it's very easy to install and it does not affect mail server performances;
- is a plug&play solution as it does not require any additional software nor training of users: they keep using their favorite email client;
- allows to exceed the 160 characters limit, splitting the message to be sent in several SMS progressively numbered.

SMS Gateway for MDaemon is the solution that **enhances company ability to communicate** with its interlocutors, combining existing means of communication, email and mobile phones, in a new and useful way.

Features

Inbound and Outbound SMS

Outbound SMS

In order to send SMS, users simply write an email to the gateway: the body of the email is sent as an SMS to the specified recipient. The “To.” field of the email sent to the gateway can have different formats.

Inbound SMS

Incoming SMS messages are parsed by the gateway, looking for the nicknames associated to the users. If the SMS begins with one of the known nicknames, its content is sent to the relative user **as an email**. If no nickname is found, the email will be sent to a default user.

Flash SMS

Flash SMS are messages that will open immediately on the receiving phone, without user interaction.

Usually when you get a SMS, you see an icon on the display that notifies you got a new message; then you have to read that message.

Flash messages show the content **immediately on the phone**, as soon as they arrive.

To send a Flash SMS with *SMS Gateway for MDaemon* is easy: just send email with high priority.

Flash SMS are the best solution to communicate **urgent information**.

Send confirmation

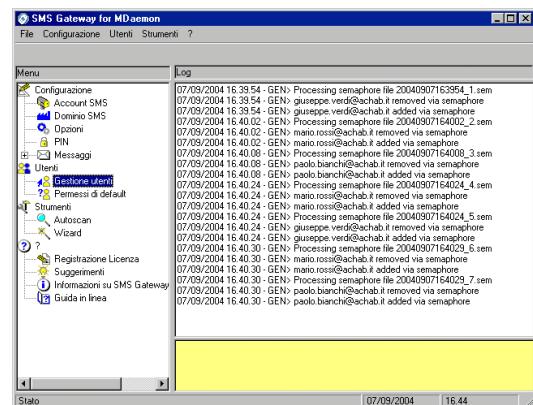
If you wish *SMS Gateway for MDaemon* to **inform you if a message has been successfully sent** to the recipient, you can request a send confirmation which will be delivered to you via email.

Send confirmation let you know if the messages has been delivered to the recipient or if an error occurred.

To request a send confirmation is easy: just put the word “confirm” in the subject of the email you have to send.

If you don’t like the word “confirm”, the administrator may configure *SMS Gateway for MDaemon* to use another word.

Moreover the administrator may configure a single user so that he will receive a send confirmation every time, without having to specify the word in the subject.



Configuration Utility: the tool to administer *SMS Gateway for MDaemon*.

Users Rights

Users

Users are those who can send and receive SMS through the gateway; addresses can be other users or external recipients.

Users can either be **inserted manually** or **imported** from *MDaemon*, from one or more domain.

Rights

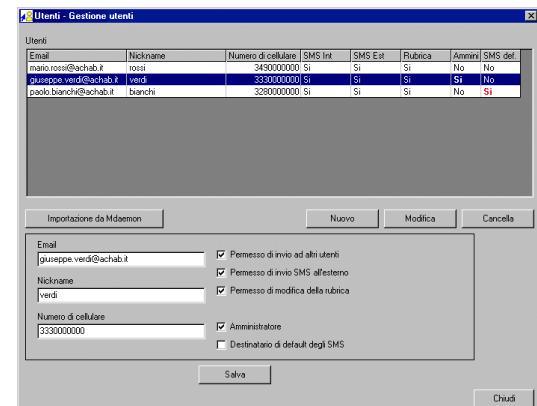
Users can send SMS to **other users** of *SMS Gateway for MDaemon* or to **external recipients**.

In first case it is not necessary that the sender knows the mobile number of the addressee, as it can be stored in the **central phonebook**.

Rights can be granted to users in order to limit the ability to send SMS to users and/or to external recipients and to modify central phonebook.

Limiting the number of SMS per user

Administrator may choose a **maximum number of SMS** a user can send. Every time the user sends a SMS a count will be decremented; when counter will reach zero, that user will no more be able to send SMS.



This dialog provides access to **users management**.

Architecture

Architecture

SMS Gateway for MDaemon must be installed on the **same machine of MDaemon** and runs as system service.

Devices tested

With respect to hardware requirements, *SMS Gateway for MDaemon* runs virtually with any **GSM device** that is **ETSI compliant**.

Configuration

SMS Gateway for MDaemon configuration features a **wizard** that will pop up automatically first time you access the application. It will help you in carrying out the basic steps required to configure *SMS Gateway for MDaemon*.

After first launch, you can run the wizard **at any time**, double clicking on the icon in the left hand menu or expanding the Tools item of the main menu.

Multiple domain support

This feature enables *SMS Gateway for MDaemon* to handle users bound to **different domains** but with the **same username**:

name@domain1.com and name@domain2.com.

Such feature makes *SMS Gateway for MDaemon* the right choice also for **big companies** such as ISP or companies which own multiple domain names.

Log Files

Sending SMS is a cost which must be monitored: starting from *SMS Gateway for MDaemon 2.0* a new log file is available; it **stores all the information** about all the **outgoing SMS** (who sent the SMS, the recipient's number, the sending result, date and time).

All information about **incoming SMS** are stored in another file. All phone numbers have the last three digits cut off in order to preserve privacy.

You can import such log files into your favourite spreadsheet or database software in order to analyse and **monitor your budget**.

System Requirements

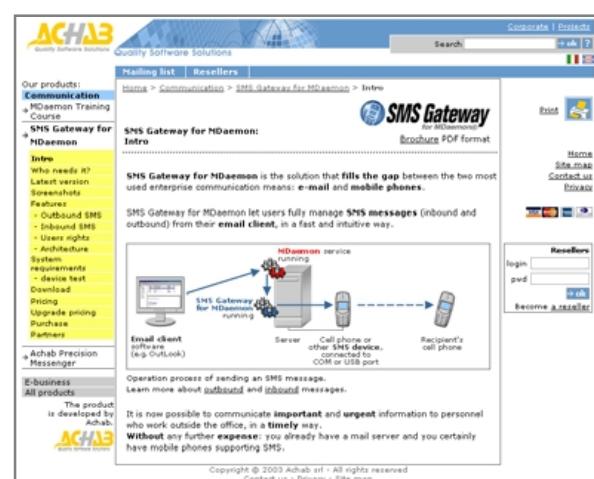
SMS Gateway for MDaemon have to be installed on the same PC where *MDaemon* is installed on.

It runs on Windows XP Pro, Windows 2000 and Windows 2003.

Due to the **small amount of system resources** *SMS Gateway for MDaemon* needs, it can run without any problem on the same hardware needed by *MDaemon* (at least 128 MB RAM and a Pentium III class processor).

Any **GSM device** (ETSI standards compliant) can be used to send and receive SMS. On our site you can find the list of devices that have been **successfully tested** with *SMS Gateway for MDaemon*.

The **SMS Gateway for MDaemon** section in Achab's web site.



Pricing

All prices are in Euro and do not include 20% VAT. VAT will be applied only if you buy from Italy or from European Union as a physical person. European legal persons (companies) and anyone from outside EU will not be charged. Prices can change without prior notice.

All prices include **one year of Upgrade Protection***.

It is not necessary that the number of users of *SMS Gateway for MDaemon* matches *MDaemon*'s.

Available licenses	Price
SMS Gateway for MDaemon 6 users	€ 145,00
SMS Gateway for MDaemon 12 users	€ 190,00
SMS Gateway for MDaemon 25 users	€ 240,00
SMS Gateway for MDaemon 50 users	€ 290,00
SMS Gateway for MDaemon 100 users	€ 390,00
SMS Gateway for MDaemon 250 users	€ 490,00
SMS Gateway for MDaemon 500 users	€ 590,00
SMS Gateway for MDaemon 1000 users	€ 690,00
SMS Gateway for MDaemon unlimited users	€ 790,00

* Upgrade Protection gives you the right to **use the latest version** of the product **without any additional cost**, during the term of the Protection period. Please note that *SMS Gateway for MDaemon* will continue to function normally after Upgrade Protection term expires.
An additional year of Upgrade Protection can be purchased.

Download & Purchase

To make sure that *SMS Gateway for MDaemon* meets your needs, download it now and test it for **free for thirty days**.

<http://www.achab.com/smssgateway>



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